



# Everyday Life Information Needs and Information Behavior of LGBTIQ People\*

\*The information presented in this presentation is drawn from the ongoing doctoral dissertation of the author, conducted under the supervision of Prof. Dr. Oya Gurdal Tamdogan.

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LIBRARIES IN THE DIGITAL AGE (LIDA) 2018

University of Zadar, Croatia, 13 - 15 June 2018



# Outline

Introduction

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Research

- Methodology
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References

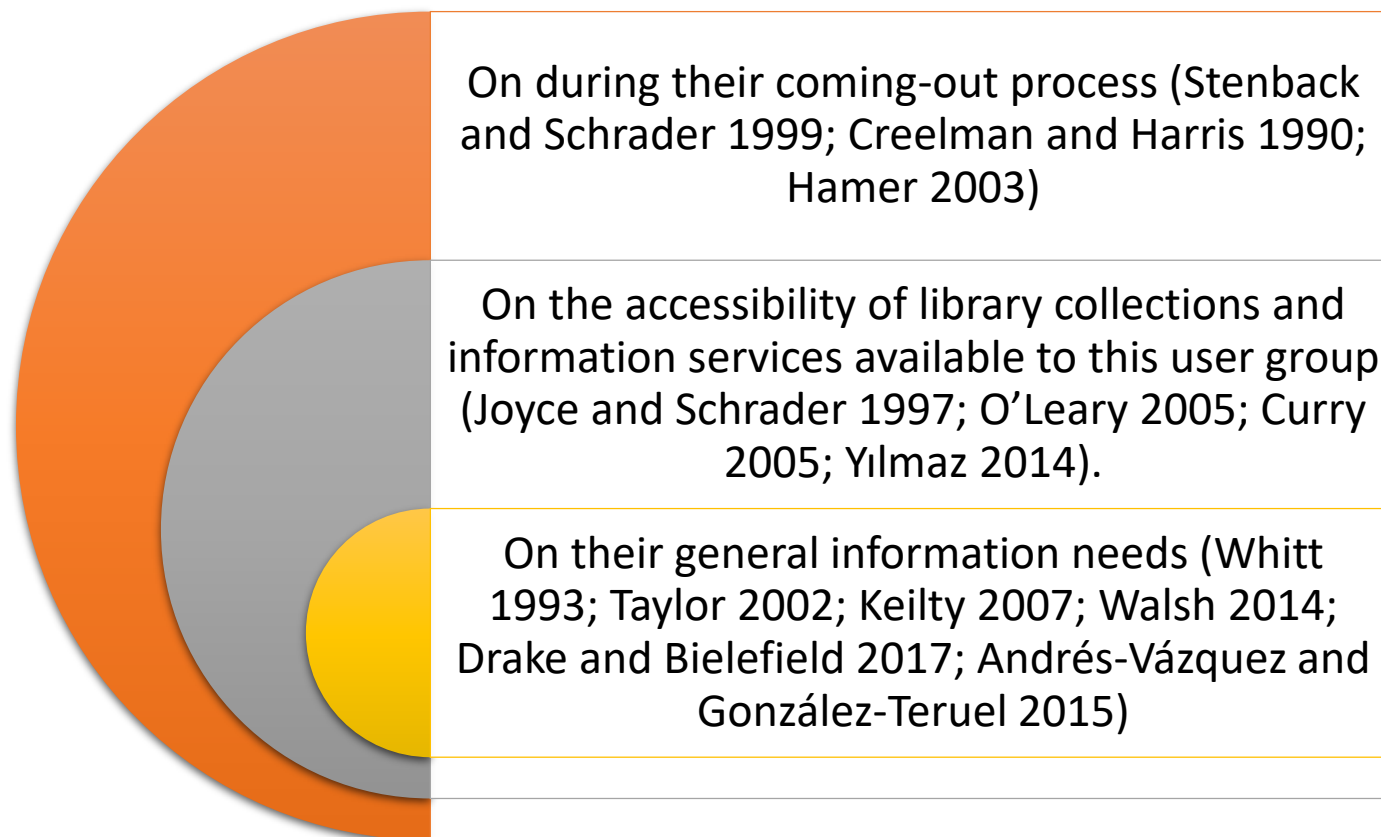
# Introduction

## LGBTIQ People in Turkey

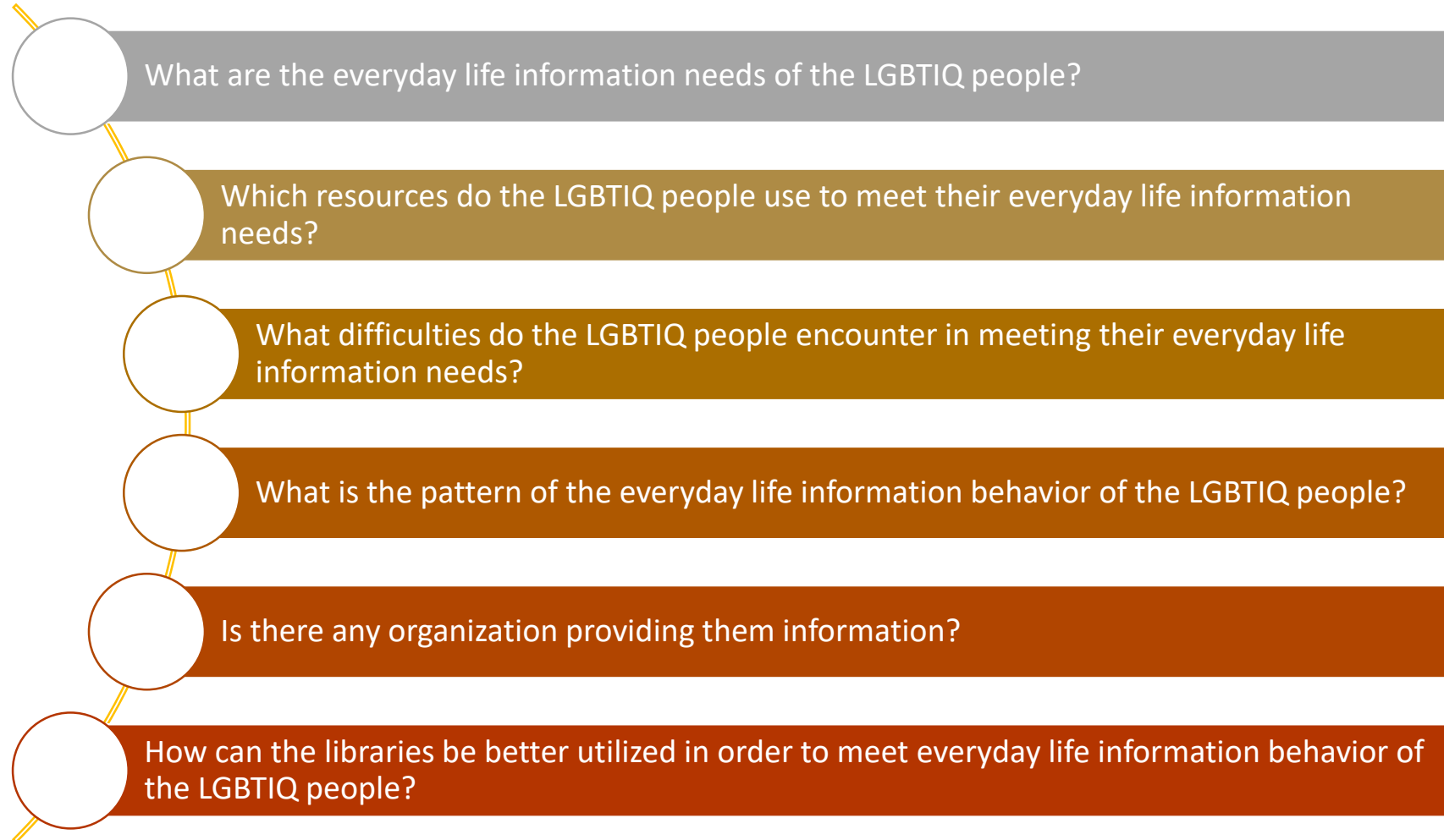
In the 1990s, LGBTIQ Communities, Organizations

- Lambdaİstanbul, 1993
- KAOS GL, 1994
- Pembe Hayat
- Kırmızı Şemsiye
- ...

# LIS Literature on LGBTQ People



# Methodology: Research Questions



# Methodology

- Qualitative Exploratory Research
  - Maximum diversity and snowball sampling methods
- Interviewing
  - Observations for interview questions
    - Attending a class of Woman Studies for learning LGBTIQ Terminology
    - Attending LGBTIQ Events
    - Joining LGBTIQ Social Media Groups, Pages etc.
    - Preparing semi-structured interview questions
- Research Ethics Committee approval
- Collecting Data and Analyzing Process
  - Interaction with LGBTIQ communities (People and Organization)
  - Interviewing with 7 people (+ 1 pilot interview)
  - Transcribing of the interviews records (556 pages)
  - In-vivo coding (MAXQDA)
  - Categorizing the codes
  - Qualitative content analysis (systematically)
  - Visualization of data

# Participants

Bayram

A genderqueer and  
intersexual

Emre

A trans man

Kadriye

(A trans woman)

Serkan

A gay

Yakup

A gay

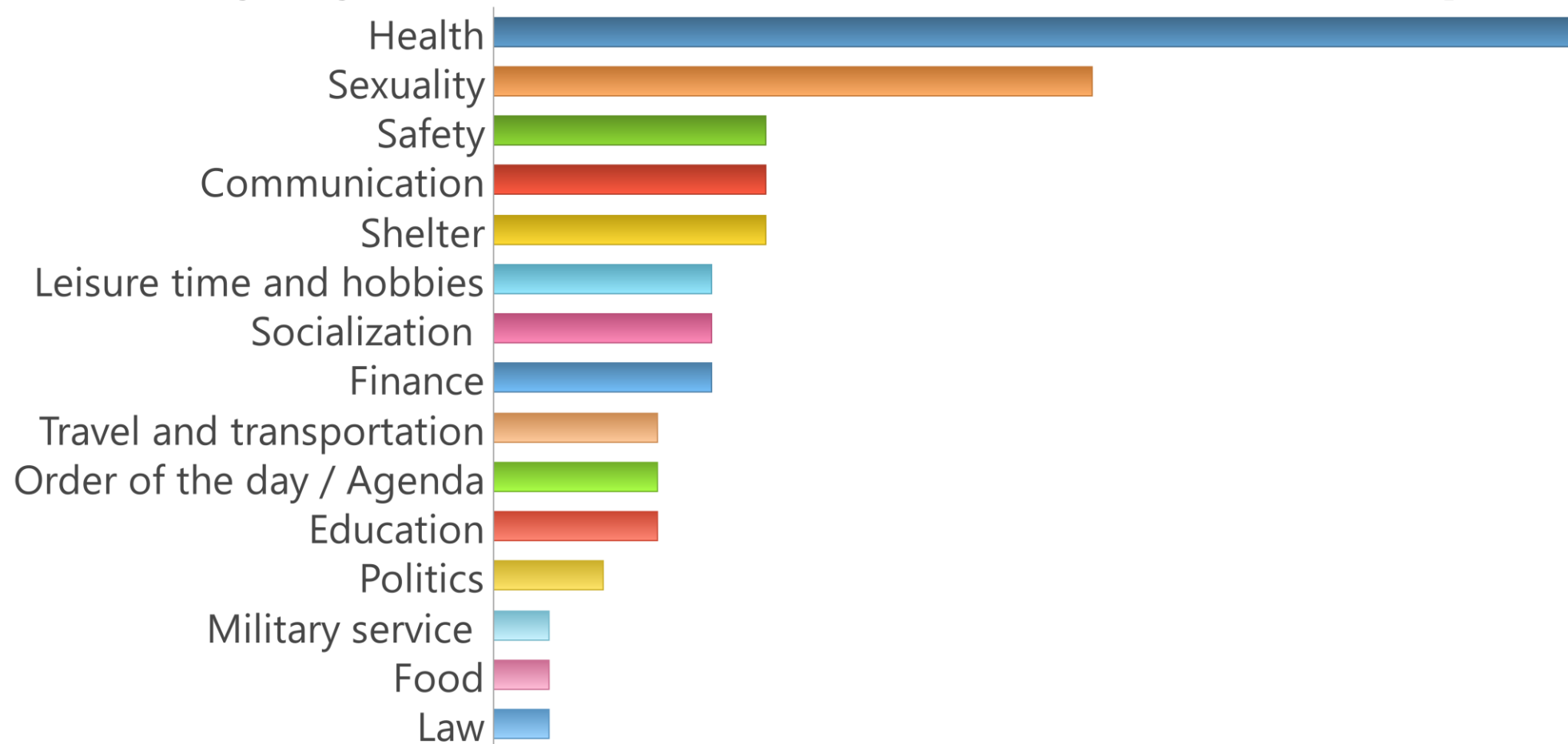
Döndü

A lesbian

Leyla

A bisexual woman

## Everyday Life Information Needs of LGBTIQ People

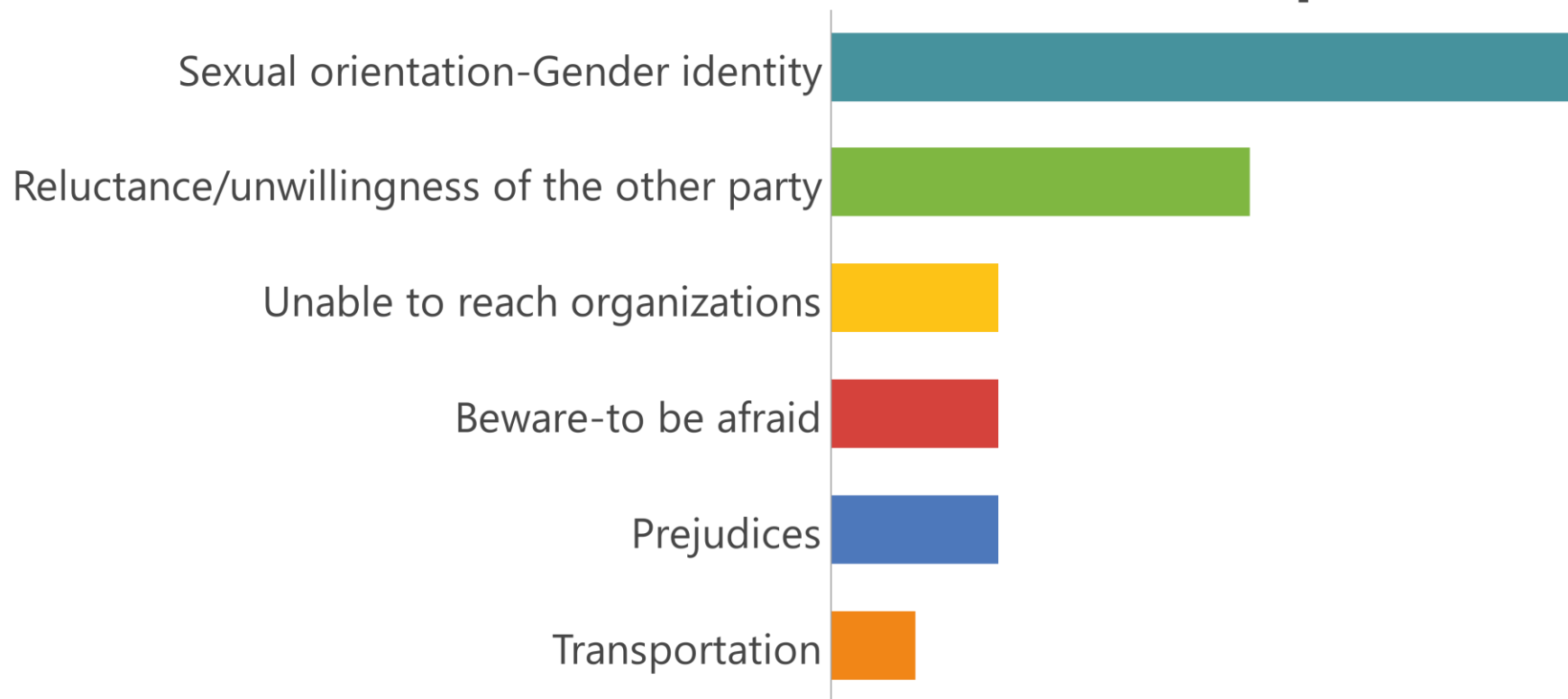




# Information Resources to Meet Everyday Life Information Needs of LGBTIQ People



## Barriers/difficulties encountered in meeting everyday life information needs of LGBTIQ People



# Conclusion and Recommendations

- Move away the heteronormative norms/system
- Collection development (LGBTIQ and health sources)
- Personnel training
- Cooperation with CSOs
- More inclusive information services (Social events...)

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